



Spectacle Shop

04/05/2007

To Whom It May Concern:

PJ Networks began providing our company with support for our computer system almost a year ago. The company who was previously supporting us was located in Lynchburg, Va. When we needed assistance or had a problem, sometimes days went by before we received a response. We needed someone local to provide support for our system. Phil Jaderborg first came to us in response to a request for some low-profile video surveillance cameras for our security system. He installed a computer-based system that uses standard webcams to capture the video, store the images, and automatically deletes the oldest images when the hard drive starts to run low on space. The really great part of this system is it requires very little effort on our part and we are not required to swap out tapes or manage any of the cameras.

After PJ Networks finished setting up our security system, we talked to them about taking care of all of our computer needs. We have a remote application server that runs a software package called Citrix, and it turned out that Phil has Citrix certifications as well as Microsoft certifications. It didn't take us long to realize that he has been doing this kind of work for many years. Not only does he give outstanding technical support for our servers and computers at all three of our Charlottesville locations, but he is also very personable and always takes the time to explain things to us when we have questions.

I have recommended PJ Networks to many other business owners in the Charlottesville area because I know that they will get excellent service for a very reasonable price.

Sincerely,

A handwritten signature in black ink, appearing to be 'Jon D. Bright', written over a horizontal line.

Jon D. Bright
Owner - Spectacle Shop